



# Collection by the customer at Sandler AG

## Notes for the freight forwarder

### Customer information on the order confirmation:

- Sandler order number
- Scope of the shipment
- Pick-up day

- Please share with us by e-mail ([pickup@sandler-group.com](mailto:pickup@sandler-group.com)) your Sandler order number(s) and your preferred date and time for pick up at least 24 hours in advance.
- We will provide you with a loading reference and time.
- Goods will be handed out Monday through Friday, from 6am to 10pm, only against clear identification by loading reference and destination.
- Trucks used must be accessible by forklift and reach a ramp height of 1.20 m.